



Privacy Policy

This notice describes how health information about your child may be used and disclosed and how you can get access to this information. The federal government has legislated the Health Information Portability and Privacy Act (HIPPA). The new rules regulate the privacy and accessibility of health information regarding your child's care at Unlocking Potential Pediatric Therapy. We must follow these privacy practices that are described in this notice until it is changed. Effective 6/01/2017, you may request a copy of your notice at any time as applicable by law. Any changes added to this form will be available to you. You may request a copy of this at any time.

Use and Disclosure Information

Treatment– We may use or disclose your child's health information to plan a course of treatment that includes evaluation, goals and treatment approach. In addition, your child's medical records will be provided to your health plan and referring physician. Your child may receive therapy services in the same room with another child. When in the treatment area or waiting area, your child's goals and data pertinent to your child's treatment may be discussed.

Payment– We may use and disclose your health information to obtain payment for services we provide to you/your family member. A bill may be sent to you or your health insurance payer. The information on the bill may obtain information that identifies you, your spouse or your child. This information may include the child's date of birth, diagnosis, and procedures or supplies used.

Appointments– We may use or disclose your health information to provide you with appointment reminders (such as email, voicemail messages, text messages, postcards or letters).

Phone Calls– Your phone calls may be answered in the presence of others.

Check-In– Your child's name may be called when checking in. There may be multiple families in the space when you check in.

Schools and Agencies– With your permission, we may provide information requested for IEP's, MFE and evaluations with other professionals. We may disclose your child's information to doctors and other health professionals in regards to your child's care with us.

Other Permitted Uses and Disclosures– To public health authorities charged with preventing or controlling disease, injury, or disability. We will notify appropriate persons if we suspect child abuse or neglect.



We may need to provide medical information regarding your child to legal/judicial/administrative and law enforcement persons. We may need to send you information regarding your child's care or billing issues through the mail. We may also send you information about groups and programs. This information may come in a marked envelope with our address in it. We will not use or disclose your child's health information without your written authorization.

Patient Rights

- You have the right to view your child's health record and request a copy of it. We can provide medical records free of charge when sent electronically. If you are requesting paper copies a postage fee will be charged. You may be asked to show proof of guardianship or parent (driver's license, court order).
- You may request an amendment to your child's record. We are not required to make this change, but it will be noted in the record.
- You may restrict anything in our privacy act. We are not required to honor your request but will make efforts to accommodate a reasonable request. You may fax or mail this to us.
- Provide written authorization for uses and disclosures not otherwise permitted by law.

Your Information Security is Our Priority

At Unlocking Potential Pediatric Therapy, your family's privacy is our top priority. We take security measures to safeguard your child's information. Only authorized personnel with a legitimate need to access the data can do so. We are committed to keeping your child's information confidential and using it only for the purposes of providing therapy services as authorized by you.

If you believe your privacy rights have been violated, you can file a complaint with our privacy officer or with the Secretary of Health and Human Services. US Department of Health and Human Services, 200 Independence Avenue SW, Washington, DC 20201.